

November 15, 2021



Protecting Lake Michigan & Our Waterways.

North Shore Water Reclamation District

Board Adopts Reductions to Late Fees

Following the onset of Covid in March 2020, and in response to the pandemic related hardships being experienced by District customers, the Board of Trustees of the North Shore Water Reclamation District adopted emergency policies, including a temporary suspension of billing late fees. Recently, at the November 2021 meeting, the Board adopted two additional actions to help District customers.

First, the Board took action to continue the temporary suspension of late fees through December 31, 2021. Second, the Board took action to gradually reinstate late fees by cutting late fees in half for the first 6 months of 2022. Beginning January 1, 2022, and continuing through June 30, 2022, late fees on past due payments will be reduced from the 10% fee established by Ordinance, to 5%. As of July 1, 2022, the District's temporary emergency policies will expire and the 10%, pre Covid late fee policy will be fully reinstated.

Paying your NSWRD bill has never been easier. Bills can be paid by mail; in person at the District Administration Building, 14770 W. Koepsel Drive, Gurnee; by "auto bill pay" electronic withdrawal; or, by credit card via the Illinois Treasurer's Office "E-pay Program". For more information, please visit our website NorthShoreWRD.org, refer to the back side of your billing statement, or contact a billing representative at 847.623.6060.